

Arkansas Lighting Product Warranty

All products are warranted to be free from defects in material and workmanship for a period of one year after delivery. We will, at our option, either send replacement part(s) or replace product. Modifications by the purchaser must be approved in writing before the product is altered in order for Arkansas Lighting to reimburse the cost. Merchandise will not be accepted for return without return authorization. Upon approval, merchandise must be properly packaged (preferably in original carton) to prevent damage. Returned merchandise may be subject to a 25% restocking fee. Products kept in excess of 30 days may not be returned. Custom orders, non-stock shades and ceramic lamps are not returnable.

Arkansas Lighting Energy Star Product Warranty

All products are warranted to be free from defects in material and workmanship for a period of three years after delivery. We will, at our option, either send replacement part(s) or replace product. Modifications by the purchaser must be approved in writing before the product is altered in order for Arkansas Lighting to reimburse the cost. Merchandise will not be accepted for return without return authorization. Upon approval, merchandise must be properly packaged (preferably in original carton) to prevent damage. Returned merchandise may be subject to a 25% restocking fee. Products kept in excess of 30 days may not be returned.